

DHL Connect – Technical Guide



DHL Connect is a simple to use PC based shipping system that uses the power of the Internet to streamline your administration and improve the efficiency of your express distribution with us.

| DHL Connect Features | DHL Connect Requirements |
|---|---|
| <ul style="list-style-type: none"> *Prints plain paper Airwaybills *Integrates with Your Address Book *Prepares Customs Documentation *Schedules Pick-ups *Logs Shipments *Tracks Shipments *Shipment Reporting *Orders DHL Supplies *Rates Shipment *Automatically assigns DHL Routing codes *Links to helpful web sites & e-mail to DHL *Sends your customers an email pre-alerts *Minimizes the chance of mistakes *Saves you plenty of time! • Takes moments to learn and minutes to master – anyone with a basic PC knowledge can use it. • Can be installed on multiple locations in the same company | <ul style="list-style-type: none"> Pentium class PC with 24mb RAM 14 megabytes of free hard drive space 256 colour video display CD ROM drive (for installation) Laser or Inkjet Printer Windows 98, NT, 2000 or XP Netscape Navigator or Microsoft Internet Explorer Internet Access (see below) |

Some Important Information about Your Local Area Network (LAN) and Firewalls.

If you plan to use DHL Connect via your company's local area network connection to the Internet, you may encounter problems communicating through the firewall your company has set up to protect its computers from unauthorised access.

DHL Connect communicates through standard ports in your company's firewall. If you are not currently using the Internet, the standard ports in your company's firewall may be closed, and you will not be able to register, ship or receive updates for DHL Connect.

| DHL Connect Activity | Communications Protocol Used | Ports Needed (per TCP/IP standard) | URL |
|--|------------------------------|------------------------------------|--|
| Register to use DHL Connect | http | 80 | dhlconnect.ap.dhl.com |
| Ship packages, schedule pick up, track shipments | http | 443 | dhlconnect.ap.dhl.com |
| Receive electronic updates to DHL Connect | ftp | 20 & 21 | ftp.dhl-usa.com |
| Access DHL web page | http | 80 | dhlconnect.ap.dhl.com |

Please advise your network administrators if you are experiencing any problems registering for DHL Connect. The information below will help them determine what needs to be done to allow you to use DHL Connect. If your network administrators need additional assistance, they may contact the DHL Connect Help Desk on 1800 226 349.