

Changes to DHL.com Public Tracking and Tracing Overview

Version 1.3
08 May 2011



DHL.com Public Tracking and Tracing

On 08 May, improvements to Public Track and Trace will be visible to customers on DHL.com and any other URLs pointing to Public Track and Trace.

Please follow the below  links for explanation of the changes

- Changes to:

-  Air Shipment Details Page

-  Ocean Shipment Details Page

Changes to DHL.com Air Public Tracking and Tracing

DHL.com Air – Shipment Details Page

Shipment Detail Page Prior to 08 May

Air Freight Tracking

Public Tracking & Tracing

Search ▶ Shipment Detail

Shipment detail

Search Criteria: 4QC1855

Shipment Detail				
Housebill:	4QC1855			
Origin:	NUREMBERG	Destination:	SYDNEY	
Total Weight (kg):	464.9	Total Pieces:	120	
POD Name:	GARY WT1	POD Date:	Fri, Apr 08, 2011	
Shipment Progress				
Status	Flight Info	From	To	Status Date
DELIVERED			SYDNEY	Fri, Apr 08, 2011 08:05:00.0
DELIVERED BY AIR CARRIER	/05		SYDNEY	Tue, Apr 05, 2011 11:21:00.0
RECEIVED			SYDNEY	Tue, Apr 05, 2011 10:35:00.0
PHYSICALLY ARRIVED	KE585/04		SYDNEY	Mon, Apr 04, 2011 16:48:00.0
PHYSICALLY ARRIVED	KE585/04		SYDNEY	Mon, Apr 04, 2011 15:45:00.0
PHYSICALLY ARRIVED	KE585/04		SYDNEY	Mon, Apr 04, 2011 12:29:00.0
PHYSICALLY ARRIVED	KE506/03	SEOUL - INCHEON INTL AIRPORT	SYDNEY	Sun, Apr 03, 2011 10:32:00.0
DEPARTURE	KE585/03	SEOUL - INCHEON INTL AIRPORT	SYDNEY	Sun, Apr 03, 2011 00:00:00.0
RCVD FROM SHIPPER BY THIS CARRIER	/02	FRANKFURT/MAIN		Sat, Apr 02, 2011 08:20:00.0
DEPARTURE	KE506/02	FRANKFURT/MAIN	SEOUL - INCHEON INTL AIRPORT	Sat, Apr 02, 2011 00:00:00.0
ALERTED	KE0506/02	FRANKFURT/MAIN	SYDNEY	Thu, Mar 31, 2011 11:46:00.0
ON HAND	/	NUREMBERG		Thu, Mar 31, 2011 02:03:00.0
PENDING	/	NUREMBERG		Thu, Mar 31, 2011 01:56:00.0
PICKUP DATE				Thu, Mar 31, 2011 19:45:00.0

Shipment Details Page as of 08 May

Public Tracking & Tracing

Search ▶ Shipment Details

Search Criteria: Customer Ref Number = 2000468911

Shipment Details					
Shipment Housebill Number:	4SQ6616			Delivery Terms:	Collect
Goods Description:	Laboratory Chemicals			Total Volume (cbm):	2.219
Total Pieces:	125			Total Actual Weight:	369.9 KG
Origin Code:	NUJ		Destination Code:	SYD	
Origin:	Nuremberg		Destination:	Sydney	
Origin Country:	GERMANY		Destination Country:	AUSTRALIA	
Service Product:	DGD				
Masterbill Details					
Flight Number	From	To	ETD	ETA	
KE 506	FRA	SYD	Sat, Mar 26, 2011 / 15:45 (Local)	Mon, Mar 28, 2011 / 11:20 (Local)	
Shipment Progress					
Status	Flight Number	Location	Date Local (GMT)		Time Local (GMT)
Shipment Delivered			Tue, Apr 05, 2011 (Tue, Apr 05, 2011)		09:13 (07:13)
Out for delivery			Tue, Apr 05, 2011 (Mon, Apr 04, 2011)		07:30 (21:30)
Customs Cleared			Mon, Apr 04, 2011 (Mon, Apr 04, 2011)		11:32 (01:32)
Broker Notified			Tue, Mar 29, 2011 (Mon, Mar 28, 2011)		06:00 (20:00)
Arrived at Destination Airport			Mon, Mar 28, 2011 (Sun, Mar 27, 2011)		07:46 (21:46)
Recovered		Sydney	Tue, Mar 29, 2011 (Tue, Mar 29, 2011)		10:10 (01:10)
Carrier Arrived	KE585	Sydney	Mon, Mar 28, 2011 (Mon, Mar 28, 2011)		17:57 (15:57)
Carrier: Notify of Arrival		Sydney	Mon, Mar 28, 2011 (Mon, Mar 28, 2011)		16:06 (14:06)
Carrier: Departed	KE585	Incheon, Korea	Sun, Mar 27, 2011 (Sun, Mar 27, 2011)		23:17 (21:17)
Carrier: Arrived	KE506	Incheon, Korea	Sun, Mar 27, 2011 (Sun, Mar 27, 2011)		10:38 (09:38)
Carrier: Departed	KE506	FRANKFURT	Sat, Mar 26, 2011 (Sat, Mar 26, 2011)		15:30 (14:30)
Confirmed On Board	KE 506	FRANKFURT	Sat, Mar 26, 2011 (Sat, Mar 26, 2011)		14:35 (14:35)
Sent For Carriage	KE 506	FRANKFURT	Thu, Mar 24, 2011 (Thu, Mar 24, 2011)		19:35 (19:35)
Received at origin			Fri, Mar 25, 2011 (Fri, Mar 25, 2011)		18:00 (23:00)
Shipment Entered in System			Thu, Mar 24, 2011		

Changes to DHL.com Air Public Tracking and Tracing cont....

DHL.com Air – Shipment Details Section

Public Tracking & Tracing

[Search](#) ▶ [Shipment Details](#)

Search Criteria: Customer Ref Number = 2000468911

Shipment Details

Shipment/Housebill Number : 4SQ6616	Delivery Terms : Collect
Goods Description : Laboratory Chemicals	
Total Pieces : 125	Total Volume (cbm) : 2.219
Total Actual Weight : 369.9 KG	
Origin Code : NUE	Destination Code : SYD
Origin : Nuremberg	Destination : Sydney
Origin Country : GERMANY	Destination Country : AUSTRALIA
Service/Product : DGD	

Masterbill Details

Flight Number	From	To	ETD	ETA
KE 506	FRA	SYD	Sat, Mar 26, 2011 / 15:45 (Local)	Mon, Mar 28, 2011 / 11:20 (Local)

Shipment Details Page Prior to 08 May 2011	Shipment Details Page as of 08 May 2011	Comment
Housebill:	Shipment/Housebill Number:	Change of name
	Goods Description:	New field
Total Pieces:	Total Pieces:	No change
Total Weight (kg):	Total Actual Weight:	Change of name
	Origin Code:	New field
	Origin:	No change
	Origin Country:	New field
	Service/Product:	New field
	Delivery Terms:	New field
	Total Volume (cbm):	New field
	Destination Code:	New field
	Destination:	No change
	Destination Country:	New field
POD Name:		Field deleted
POD Date		Field deleted



Changes to DHL.com Public Air Tracking and Tracing *cont....*

DHL.com Air – Masterbill Details Section

A new section, **Masterbill Details**, is introduced to the Shipment Details page.

Masterbill Details				
Flight Number	From	To	ETD	ETA
KE 506	FRA	SYD	Sat, Mar 26, 2011 / 15:45 (Local)	Mon, Mar 28, 2011 / 11:20 (Local)



Changes to DHL.com Public Air Tracking and Tracing cont....

DHL.com Air – Shipment Progress Section

Shipment Progress				
Status	Flight Number	Location	Date Local (GMT)	Time Local (GMT)
Shipment Delivered			Tue, Apr 05, 2011 (<i>Tue, Apr 05, 2011</i>)	09:13 (07:13)
Out for delivery			Tue, Apr 05, 2011 (<i>Mon, Apr 04, 2011</i>)	07:30 (21:30)
Customs Cleared			Mon, Apr 04, 2011 (<i>Mon, Apr 04, 2011</i>)	11:32 (01:32)
Broker Notified			Tue, Mar 29, 2011 (<i>Mon, Mar 28, 2011</i>)	06:00 (20:00)
Arrived at Destination Airport			Mon, Mar 28, 2011 (<i>Sun, Mar 27, 2011</i>)	07:46 (21:46)
Recovered		Sydney	Tue, Mar 29, 2011 (<i>Tue, Mar 29, 2011</i>)	10:10 (0:10)
Carrier: Arrived	KE585	Sydney	Mon, Mar 28, 2011 (<i>Mon, Mar 28, 2011</i>)	17:57 (15:57)
Carrier: Notify of Arrival		Sydney	Mon, Mar 28, 2011 (<i>Mon, Mar 28, 2011</i>)	16:06 (14:06)
Carrier: Departed	KE585	Incheon, Korea	Sun, Mar 27, 2011 (<i>Sun, Mar 27, 2011</i>)	23:17 (21:17)
Carrier: Arrived	KE506	Incheon, Korea	Sun, Mar 27, 2011 (<i>Sun, Mar 27, 2011</i>)	10:38 (09:38)
Carrier: Departed	KE506	FRANKFURT	Sat, Mar 26, 2011 (<i>Sat, Mar 26, 2011</i>)	15:30 (14:30)
Confirmed On Board	KE 506	FRANKFURT	Sat, Mar 26, 2011 (<i>Sat, Mar 26, 2011</i>)	14:35 (14:35)
Sent For Carriage	KE 506	FRANKFURT	Thu, Mar 24, 2011 (<i>Thu, Mar 24, 2011</i>)	19:35 (19:35)
Received at origin			Fri, Mar 25, 2011 (<i>Fri, Mar 25, 2011</i>)	18:00 (23:00)
Shipment Entered in System			Thu, Mar 24, 2011	

Shipment Details Page Prior to 08 May 2011	Shipment Details Page as of 08 May 2011	Comment
Status	Status	No change
Flight Info	Flight Number	Change of name
	Location	New field
	Date Local (GMT)	New field
	Time Local (GMT)	New field
From		Field deleted
To		Field deleted
Status Date		Field deleted



Changes to DHL.com Public Ocean Tracking and Tracing cont....

DHL.com

Ocean – Shipment Details Page

Shipment Detail Page Prior to 08 May

Public Tracking & Tracing

TRACK

Search ▶ Shipment Detail

Shipment Detail

Search Criteria: MEL046334

Shipment Detail	
Bill of Lading Number: MEL046334	
Port of Discharge: AUCKLAND	Port of Loading: MELBOURNE
Estimated Arrival Date: Wed, Apr 13, 2011	Estimated Departure Date: Thu, Apr 07, 2011
Total Weight (kg): 10475.0	Total Pieces: 47
Total Volume (cbm): 25.93	Container Number:
POD Name: GOUGH GOUGH & HAMER LTD*	POD Date: Mon, Apr 18, 2011
Place of Acceptance:	Place of Delivery:
Express B/L: false	Service Type:

Shipment Progress

Status	Vessel Name	From	To	Event Date
DELIVERED			AUCKLAND	Mon, Apr 18, 2011 07:00:00.0
READY FOR DELIVERY			AUCKLAND	Thu, Apr 14, 2011 00:00:00.0
ARRIVED			AUCKLAND	Wed, Apr 13, 2011 00:00:00.0
CONFIRMED ON BOARD	BC SANFRANCISCO	MELBOURNE		Thu, Apr 07, 2011 00:00:00.0
ON HAND	BC SANFRANCISCO	MELBOURNE		Wed, Apr 06, 2011 16:56:00.0
PENDING	MAERSK RADFORD	MELBOURNE		Wed, Mar 30, 2011 21:36:00.0
PICKUP DATE				Wed, Apr 06, 2011 00:00:00.0

Shipment Details Page as of 08 May

Public Tracking & Tracing

Search ▶ Shipment Details

Search Criteria: Housebill Number = MEL046334

Shipment Details	
Shipment/Bill of Lading Number : MEL046334	
Total Pieces : 47	Total Actual Weight : 10475.0 KGM
Total Volume (cbm) : 25.930	
Container Number : MSKU6573089	Express B/L : Y
Origin : MELBOURNE	Destination : AUCKLAND
Origin Country : AUSTRALIA	Destination Country : NEW ZEALAND
Current Vessel : BC SANFRANCISCO	Current Voyage : 1107
Place of Acceptance : MELBOURNE	Port of Discharge : AUCKLAND
Port of Loading : MELBOURNE	Place of Delivery : AUCKLAND
Service/Product : Full Container Load	

Shipment Progress

Status	Date (Local)
Proof of Delivery	Mon, Apr 18, 2011
Actual Freight Available	Thu, Apr 14, 2011
Import Customs Cleared	Wed, Apr 13, 2011 / 12:03
Sent to Import Customs	Fri, Apr 08, 2011
Actual Vessel Arrival	Wed, Apr 13, 2011
Consignee / Broker Notified	Thu, Apr 07, 2011
Actual Vessel Departure	Thu, Apr 07, 2011
Arrival at Origin Ocean Terminal (FCL)	Wed, Apr 06, 2011
Actual Pick Up Date (Customer)	Wed, Apr 06, 2011
Estimated Vessel Arrival (Last Updated)	Wed, Apr 13, 2011
Estimated Vessel Arrival (Initial)	Wed, Apr 13, 2011
Estimated Vessel Departure	Thu, Apr 07, 2011
CFS / CY Cut-Off Date	Wed, Apr 06, 2011
Estimated Pickup	Wed, Apr 06, 2011
Customer Booking Received	Thu, Mar 31, 2011



Changes to DHL.com Public Ocean Tracking and Tracing cont....

DHL.com Ocean – Shipment Details Section

Public Tracking & Tracing

Search ▶ Shipment Details

Search Criteria: Housebill Number = MEL046334

Shipment Details	
Shipment/Bill of Lading Number : MEL046334	
Total Pieces : 47	Total Actual Weight : 10475.0 KGM
Total Volume (cbm) : 25.930	
Container Number : MSKU6573089	Express B/L : Y
Origin : MELBOURNE	Destination : AUCKLAND
Origin Country : AUSTRALIA	Destination Country : NEW ZEALAND
Current Vessel : BC SANFRANCISCO	Current Voyage : 1107
Place of Acceptance : MELBOURNE	Port of Discharge : AUCKLAND
Port of Loading : MELBOURNE	Place of Delivery : AUCKLAND
Service/Product : Full Container Load	

Shipment Details Page Prior to 08 May 2011	Shipment Details Page as of 08 May 2011	Comment
Bill of Lading Number:	Shipment/Bill of Lading Number:	Change of name
Total Pieces:	Total Pieces:	No change
Total Volume (cbm):	Total Volume (cmb):	No change
Container Number:	Container Number:	No change
	Origin:	New field
	Origin Country:	New field
	Current Vessel:	New field
Place of Acceptance:	Place of Acceptance:	No change
Port of Loading:	Port of Loading:	No change
Service Type:	Service/Product:	Change of name
Total Weight (kg):	Total Actual Weight:	Change of name
Express B/L:	Express B/L:	No change
	Destination:	New field
	Current Voyage:	New field
Port of Discharge:	Port of Discharge:	No change
Place of Delivery:	Place of Delivery:	No change
Estimated Arrival Date:		Field deleted
POD Name:		Field deleted
Estimated Departure Date:		Field deleted
POD Date:		Field deleted



Changes to DHL.com Public Ocean Tracking and Tracing *cont....*

DHL.com Ocean – Shipment Progress Section

Shipment Progress	
Status	Date (Local)
Proof of Delivery	Mon, Apr 18, 2011
Actual Freight Available	Thu, Apr 14, 2011
Import Customs Cleared	Wed, Apr 13, 2011 / 12:03
Sent to Import Customs	Fri, Apr 08, 2011
Actual Vessel Arrival	Wed, Apr 13, 2011
Consignee / Broker Notified	Thu, Apr 07, 2011
Actual Vessel Departure	Thu, Apr 07, 2011
Arrival at Origin Ocean Terminal (FCL)	Wed, Apr 06, 2011
Actual Pick Up Date (Customer)	Wed, Apr 06, 2011
Estimated Vessel Arrival (Last Updated)	Wed, Apr 13, 2011
Estimated Vessel Arrival (Initial)	Wed, Apr 13, 2011
Estimated Vessel Departure	Thu, Apr 07, 2011
CFS / CY Cut-Off Date	Wed, Apr 06, 2011
Estimated Pickup	Wed, Apr 06, 2011
Customer Booking Received	Thu, Mar 31, 2011

Shipment Details Page Prior to 08 May 2011	Shipment Details Page as of 08 May 2011	Comment
Status	Status	No change
	Date Local	New field
Vessel Name		Field deleted
From		Field deleted
To		Field deleted
Event Date		Field deleted



THANK-YOU FOR YOUR ATTENTION!

