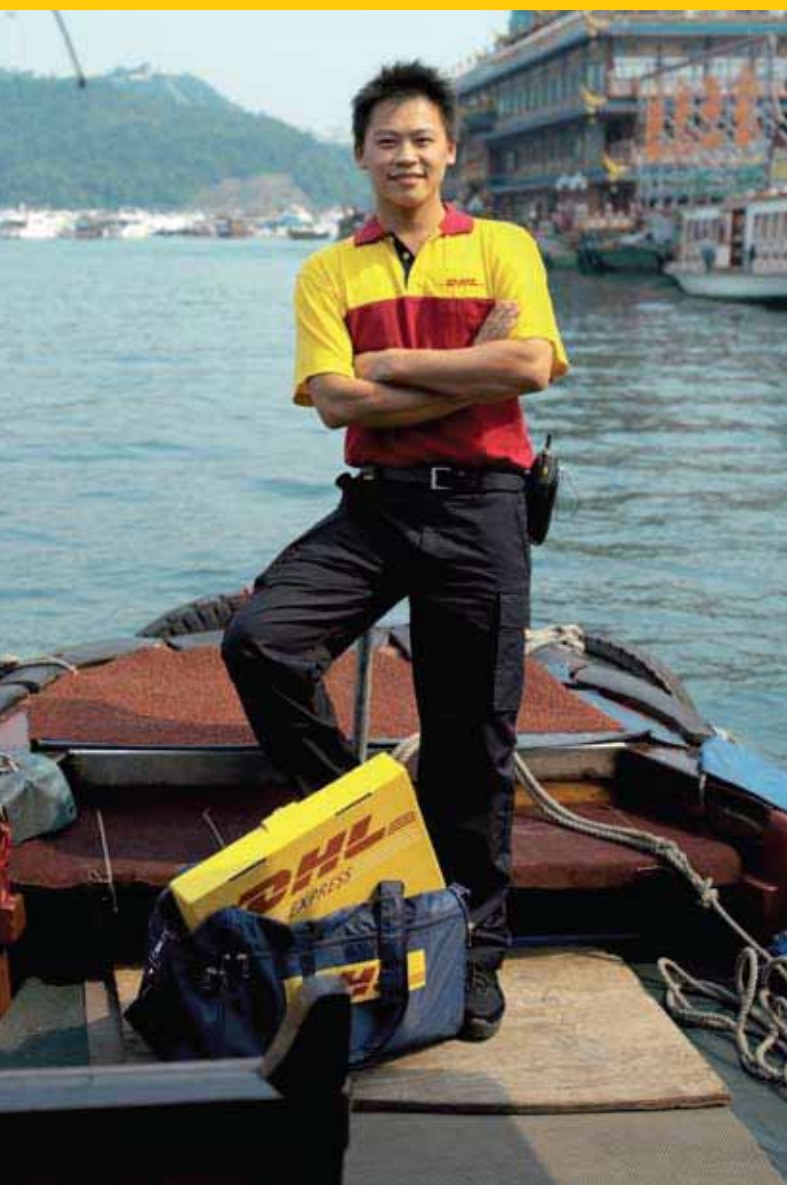


RATE AND TRANSIT GUIDE 2011



RELIABILITY. ANY TIME. ANYWHERE. AT ANY SPEED.

INTERNATIONAL PRODUCTS

DHL EXPRESS WORLDWIDE **Page 10-11**

Our popular pre 18:00 hrs delivery service is available when you're sending document or non-document items anywhere around the world. Reliably fast to more global destinations across a single integrated network than any other express delivery company.

DHL IMPORT EXPRESS WORLDWIDE **Page 12-13**

If you regularly import spare parts, samples, finished goods or other items, DHL IMPORT EXPRESS WORLDWIDE is the solution for you. Our Import Express service involves the collection of your inbound document or non-document shipments from virtually anywhere in the world. We then send your shipment through the DHL Express network and deliver it to your specifications.

DHL EXPRESS EASY **Page 15**

We have brought together the various packaging needs that exist throughout the DHL Express Network and created one single, easy to understand global packaging set.

By harmonising the packaging options that we have around the world, we can reduce duplication, reinforce our brand identity, simplify the procurement process, and reduce costs.

So customers will now know that no matter what part of the world their business operates in, they will be receiving high quality packaging regardless of the shape, weight or size of their shipment. Simplifying our service in this manner is designed purely to make everyone's lives a little easier - because sometimes less really is more.

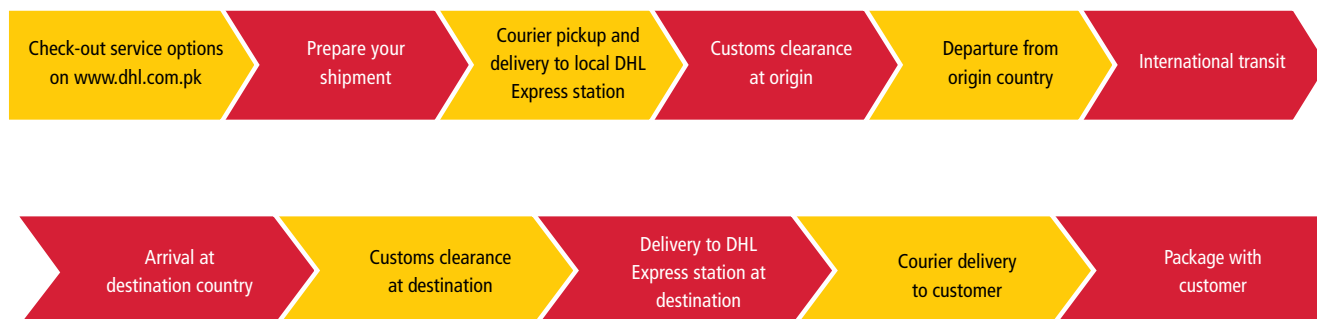
DHL EXPRESS 12:00 **Page 17**

When it really has to be there by noon the next possible business day, our DHL EXPRESS 12:00 delivery service is available to all major business centres in Europe, USA, Middle East, Eastern Europe and Asia Pacific, with a full money-back guarantee*. We offer this service for document and non-document shipments.



EXPORT SERVICES

HOW IT WORKS



1 Decide which service best suits your needs

Please refer to page 2 for all services.

2 Weigh your shipment

Volumetric measurement information is available on page 23.

3 Calculate the rate for your shipment:

TIME DEFINITE DELIVERIES

For export services

- Check the destination countries available for the selected service on the pages 10-11 and 15-17
- Refer to the destination country on pages 8-9 to establish the rating zone
- Using the zone from pages 8-9, identify the rate for the weight of your export shipment on the pages 10-11 and 15-17

For Import services

- Refer to the origin country on pages 8-9 to establish the rating zone for DHL IMPORT EXPRESS WORLDWIDE
- Using the zone from pages 8-9, identify the rate for the weight of your import shipment on page 12-13

OPTIONAL SERVICES

Insurance

We recommend our comprehensive Shipper's Interest Insurance for your valuable or personal shipments, in the unlikely event of physical damage or loss. An insurance premium based on the value of the content can provide even greater peace of mind.

Packaging

To ensure further protection of your shipment during its transit, we recommend taking advantage of our packaging options that are available in many different shapes and sizes. Contact your local DHL Express office for details on options and availability. A DHL Express courier will deliver the packaging to make preparing your shipment even easier.

Non-Standard Pickup

If your business operates beyond Monday to Friday, we can arrange for a courier to pick up shipments from the address of your choice on Saturdays or outside of normal business hours. This convenient service is available to all customers.

Saturday Delivery

We offer a domestic and international Saturday delivery service to key cities. Please provide the destination postcode to the Customer Service Advisor and we'll take care of the rest.

Delivery Notification

When you need documented proof that your shipment has been delivered, DHL Express can provide a copy of the receiver's signature or delivery confirmation on DHL Express letterhead and either fax or email it to you, whichever is more convenient.

Remote Area Service

If you need to send a parcel or document to a remote location anywhere in the world, DHL Express will deliver for you.

Shipment Preparation

Convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the process of waybill preparation, content selection, labeling and packaging at its own premises, then sends the parcels to the designated domestic or international business addresses.

Duties & Taxes Paid

To make exporting your shipment even easier, DHL Express can arrange for the shipper or a third party to be billed for any Excise or Customs Duties and Taxes rather than the usual process of billing the recipient of the shipment. Please contact your local DHL Express office for more details.



eSOLUTIONS FOR BOOKING AND TRACKING

DHL eSolutions

DHL Express offers a choice of electronic solutions to suit even the most demanding requirements. We invest continually in our market-leading technologies to make it easier for you to send your shipments around the world. And leaving you with more time to focus on your business.

DHL Web Site

Our web site at www.dhl.com.pk is your comprehensive guide to DHL Express' products and services. You can access information on transport news, service updates or contact information. To make doing business with us even easier, the site features interactive tools such as online booking, tracking, and a volumetric weight calculator, among others.

DHL eMailShip

Save time and get rid of paperwork by preparing your shipment documents and booking online. Just complete our PDF or Excel form on your PC and send it to us via email. Ideal for cash shippers or customers without internet access. It's unique to DHL Express and another way we can help you go greener.

DHL Web Shipping

DHL Web Shipping is an online express shipping tool that helps you prepare documents, arrange pickups, store contact details and track deliveries. Ideal for busy office managers, business travelers or receptionists. No special software installation or training is required.

DHL Connect

If you ship regularly, this Internet-based shipping software is for you. An easy online tutorial serves as your guide to the shipment processing capabilities offered by DHL Connect. These include online shipment preparation, booking, tracking, address and shipment data storing.

DHL EasyShip

DHL EasyShip is the Windows-based shipment management tool designed for DHL Express account customers with daily shipping volumes. It provides quick and powerful control of your daily shipment process.

DHL Import Express Online

Our web-based service to simplify the importing process for both you and the shipper who sends to you. This free service is available 365 days a year to Import Express account holders.

DHL Online Tracking

Log on to our web site at www.dhl.com.pk to track your shipments. Enter the waybill number(s) to receive status updates throughout the shipping process. Up to ten waybill numbers can be tracked at any one time.

DHL Toolbar

The DHL Express Toolbar is a convenient and direct link from your Internet Explorer browser to DHL Express' online tracking service. It adds a permanent functionality to your existing Internet Explorer by installing a menu bar at the top of your browser's screen. This enables you to access full delivery updates without having to visit the DHL Express web site.

DHL eTrack

Send an e-mail containing up to one hundred waybill numbers to "track@dhl.com" and the status on each shipment will be returned in seconds. Simple, free, and easy to use.

DHL Express SMS

Use your mobile phone to track your shipment. Just send the waybill number as a text message to (+44) 7720334455. You can track your shipments even when you are on the move.

ZONES FOR RATE & TRANSIT TIMES*

DHL delivers to over 220 countries and territories fast and on-time. Find the latest transit times for all products to your specific destination on www.dhl.com.pk

| Country | ZONE | EXPRESS 12:00 | EXPRESS WORLDWIDE | IMPORT EXPRESS WORLDWIDE |
|------------------------|------|---------------|-------------------|--------------------------|
| Afghanistan | 1 | | 3 | 4 |
| Albania | 8 | | 2 | 2 |
| Algeria | 9 | | 2 | 2 |
| American Samoa | 6 | | 2 | 2 |
| Andorra | 4 | | 3 | 4 |
| Angola | 9 | | 2 | 2 |
| Anguilla | 10 | | 3 | 3 |
| Antigua | 10 | | 2 | 2 |
| Argentina | 10 | ● | 1 | 1 |
| Armenia | 8 | | 2 | 2 |
| Aruba | 10 | | 2 | 3 |
| Australia | 6 | | 3 | 2 |
| Austria | 4 | ● | 2 | 2 |
| Azerbaijan | 8 | | 2 | 2 |
| Bahamas | 10 | | 2 | 4 |
| Bahrain | 1 | ● | 3 | 2 |
| Bangladesh | 2 | ● | 2 | 2 |
| Barbados | 10 | | 2 | 2 |
| Belarus | 8 | | 2 | 2 |
| Belgium | 4 | ● | 3 | 3 |
| Belize | 10 | | 2 | 2 |
| Benin | 10 | | 2 | 2 |
| Bermuda | 10 | | 3 | 3 |
| Bhutan | 2 | | 2 | 2 |
| Bolivia | 10 | | 2 | 2 |
| Bonaire | 10 | | 3 | 3 |
| Bosnia and Herzegovina | 8 | | 2 | 3 |
| Botswana | 9 | | 2 | 2 |
| Brazil | 10 | ● | 2 | 2 |
| Brunei | 6 | ● | 3 | 4 |
| Bulgaria | 8 | | 2 | 2 |
| Burkina Faso | 9 | | 2 | 3 |
| Burundi | 9 | | 2 | 2 |
| Cambodia | 6 | | 3 | 4 |
| Cameroon | 9 | | 2 | 2 |
| Canada | 7 | | 2 | 2 |
| Canary Islands, The | 9 | | 3 | 3 |
| Cape Verde | 9 | | 2 | 2 |

| Country | ZONE | EXPRESS 12:00 | EXPRESS WORLDWIDE | IMPORT EXPRESS WORLDWIDE |
|--------------------------|------|---------------|-------------------|--------------------------|
| Cayman Islands | 10 | | 3 | 3 |
| Central African Republic | 9 | | 3 | 3 |
| Chad | 9 | | 3 | 4 |
| Chile | 10 | | 3 | 4 |
| China, People's Republic | 5 | ● | 2 | 2 |
| Colombia | 10 | ● | 3 | 3 |
| Comoros | 9 | | 2 | 2 |
| Congo | 9 | | 2 | 2 |
| Congo, The Dem Rep of | 9 | | 2 | 2 |
| Cook Islands | 6 | | 2 | 2 |
| Costa Rica | 10 | | 2 | 3 |
| Cote d'Ivoire | 9 | | 2 | 2 |
| Croatia | 6 | | 2 | 2 |
| Cuba | 10 | | 2 | 3 |
| Curacao | 10 | | 2 | 4 |
| Cyprus | 4 | ● | 2 | 2 |
| Czech Republic, The | 8 | ● | 2 | 2 |
| Denmark | 4 | ● | 3 | 2 |
| Djibouti | 9 | | 2 | 4 |
| Dominica | 10 | | 2 | 2 |
| Dominican Republic | 10 | | 2 | 2 |
| East Timor | 6 | | 2 | 4 |
| Ecuador | 10 | | 3 | 4 |
| Egypt | 9 | | 3 | 3 |
| El Salvador | 10 | | 3 | 4 |
| Eritrea | 9 | | 4 | 4 |
| Estonia | 6 | ● | 3 | 4 |
| Ethiopia | 9 | | 3 | 4 |
| Falkland Islands | 6 | | 2 | 4 |
| Faroe Islands | 4 | | 2 | 2 |
| Fiji | 6 | | 2 | 2 |
| Finland | 4 | ● | 2 | 3 |
| France | 4 | ● | 2 | 2 |
| French Guyana | 6 | | 2 | 2 |
| Gabon | 9 | | 3 | 3 |
| Gambia | 9 | | 3 | 4 |
| Georgia | 8 | | 2 | 2 |
| Germany | 4 | ● | 2 | 4 |

| Country | ZONE | EXPRESS 12:00 | EXPRESS WORLDWIDE | IMPORT EXPRESS WORLDWIDE |
|----------------------------|------|---------------|-------------------|--------------------------|
| Ghana | 9 | | 3 | 3 |
| Gibraltar | 4 | | 3 | 2 |
| Greece | 4 | ● | 2 | 2 |
| Greenland | 4 | | 3 | 4 |
| Grenada | 10 | | 5 | 6 |
| Guadeloupe | 6 | | 3 | 4 |
| Guam | 6 | | 2 | 3 |
| Guatemala | 10 | ● | 4 | 4 |
| Guernsey | 4 | ● | 3 | 4 |
| Guinea Republic | 9 | | 2 | 2 |
| Guinea-Bissau | 9 | | 4 | 4 |
| Guinea-Equatorial | 6 | | 3 | 4 |
| Guyana (British) | 6 | | 3 | 4 |
| Haiti | 10 | | 3 | 4 |
| Honduras | 10 | | 4 | 4 |
| Hong Kong | 5 | ● | 2 | 2 |
| Hungary | 8 | ● | 3 | 4 |
| Iceland | 4 | ● | 2 | 3 |
| India | 2 | ● | 3 | 4 |
| Indonesia | 6 | ● | 2 | 3 |
| Iran (Islamic Republic of) | 1 | | 2 | 4 |
| Iraq | 1 | | 3 | 4 |
| Ireland, Republic Of | 4 | ● | 3 | 2 |
| Italy | 4 | ● | 3 | 3 |
| Jamaica | 10 | | 2 | 2 |
| Japan | 6 | ● | 2 | 2 |
| Jersey | 4 | ● | 3 | 3 |
| Jordan | 1 | | 2 | 2 |
| Kazakhstan | 8 | | 2 | 2 |
| Kenya | 9 | | 2 | 2 |
| Kiribati | 6 | | 2 | 2 |
| Korea, Republic Of | 6 | ● | 3 | 3 |
| Korea, The D.P.R of | 6 | | 3 | 3 |
| Kuwait | 1 | ● | 3 | 3 |
| Kyrgyzstan | 8 | | 2 | 2 |
| Lao People's Dem Rep | 6 | | 2 | 2 |
| Latvia | 8 | ● | 2 | 3 |
| Lebanon | 1 | | 3 | 3 |

● Product Available

* Transit Time (Working Days)

¹ Transit times are quoted for non-document shipments and may vary based on post code.

Transit Time is not applicable for Economy Select.

Zoning chart is applicable for EXPRESS WORLDWIDE, IMPORT EXPRESS WORLDWIDE, EXPRESS 12:00 and EXPRESS EASY 8.

| Country | ZONE | EXPRESS 12:00 | EXPRESS WORLDWIDE | IMPORT EXPRESS WORLDWIDE |
|-------------------------|------|---------------|-------------------|--------------------------|
| Lesotho | 9 | | 2 | 2 |
| Liberia | 9 | | 2 | 4 |
| Libya | 9 | | 3 | 3 |
| Lithuania | 8 | ● | 2 | 2 |
| Luxembourg | 4 | ● | 2 | 2 |
| Macau | 6 | ● | 3 | 4 |
| Macedonia, Republic of | 8 | | 3 | 4 |
| Madagascar | 9 | | 3 | 4 |
| Malawi | 9 | | 3 | 4 |
| Malaysia | 6 | ● | 2 | 3 |
| Maldives | 2 | ● | 3 | 2 |
| Mali | 9 | | 3 | 4 |
| Malta | 4 | | 3 | 3 |
| Marshall Islands | 6 | | 3 | 4 |
| Martinique | 6 | | 2 | 4 |
| Mauritania | 9 | | 2 | 4 |
| Mauritius | 9 | | 2 | 2 |
| Mayotte | 10 | | 3 | 4 |
| Mexico | 7 | | 4 | 4 |
| Moldova, Republic Of | 8 | | 4 | 4 |
| Mongolia | 6 | | 3 | 4 |
| Montenegro, Republic of | 8 | | 3 | 4 |
| Montserrat | 10 | | 2 | 3 |
| Morocco | 9 | | 3 | 4 |
| Mozambique | 9 | | 2 | 2 |
| Myanmar | 6 | ● | 3 | 3 |
| Namibia | 9 | | 2 | 3 |
| Nauru, Republic Of | 6 | | 3 | 4 |
| Nepal | 2 | ● | 3 | 4 |
| Netherlands, The | 4 | ● | 3 | 4 |
| Nevis | 10 | | 3 | 4 |
| New Caledonia | 6 | | 2 | 3 |
| New Zealand | 6 | ● | 2 | 3 |
| Nicaragua | 10 | | 3 | 4 |
| Niger | 9 | | 3 | 4 |
| Nigeria | 9 | | 3 | 4 |
| Niue | 6 | | 3 | 4 |
| Norway | 4 | ● | 3 | 4 |

| Country | ZONE | EXPRESS 12:00 | EXPRESS WORLDWIDE | IMPORT EXPRESS WORLDWIDE |
|------------------------------------|------|---------------|-------------------|--------------------------|
| Oman | 1 | ● | 2 | 3 |
| Panama | 10 | | 3 | 4 |
| Papua New Guinea | 6 | | 2 | 3 |
| Paraguay | 10 | ● | 3 | 4 |
| Peru | 10 | ● | 4 | 4 |
| Philippines, The | 6 | ● | 4 | 4 |
| Poland | 4 | ● | 3 | 2 |
| Portugal | 4 | ● | 2 | 4 |
| Puerto Rico | 10 | | 3 | 4 |
| Qatar | 1 | ● | 3 | 4 |
| Reunion, Island Of | 4 | | 3 | 4 |
| Romania | 8 | ● | 4 | 4 |
| Russian Federation, The | 8 | | 4 | 4 |
| Rwanda | 9 | | 3 | 3 |
| Saipan | 10 | | 3 | 4 |
| Samoa | 6 | | 3 | 4 |
| San Marino | 10 | | 2 | 2 |
| Sao Tome and Principe | 9 | | 3 | 4 |
| Saudi Arabia | 1 | ● | 2 | 3 |
| Senegal | 9 | | 3 | 4 |
| Serbia, Republic of | 10 | | 2 | 2 |
| Seychelles | 9 | | 3 | 3 |
| Sierra Leone | 9 | | 3 | 3 |
| Singapore | 6 | ● | 3 | 3 |
| Slovakia | 8 | ● | 3 | 4 |
| Slovenia | 8 | ● | 3 | 4 |
| Solomon Islands | 6 | | 4 | 4 |
| Somalia | 9 | | 2 | 3 |
| Somaliland, Rep of (North Somalia) | 9 | | 3 | 4 |
| South Africa | 9 | | 3 | 3 |
| Spain | 4 | ● | 3 | 4 |
| Sri Lanka | 2 | | 2 | 3 |
| St. Barthelemy | 10 | | 3 | 4 |
| St. Eustatius | 10 | | 3 | 4 |
| St. Kitts | 10 | | 3 | 4 |
| St. Lucia | 10 | | 3 | 4 |
| St. Maarten | 10 | | 3 | 4 |
| St. Vincent | 10 | | 3 | 4 |

| Country | ZONE | EXPRESS 12:00 | EXPRESS WORLDWIDE | IMPORT EXPRESS WORLDWIDE |
|--------------------------|------|---------------|-------------------|--------------------------|
| Sudan | 9 | | 3 | 4 |
| Suriname | 10 | | 3 | 4 |
| Swaziland | 9 | | 2 | 4 |
| Sweden | 4 | ● | 3 | 2 |
| Switzerland | 4 | ● | 2 | 3 |
| Syria | 1 | | 3 | 3 |
| Tahiti | 10 | | 4 | 4 |
| Taiwan | 5 | ● | 2 | 4 |
| Tajikistan | 8 | | 3 | 4 |
| Tanzania | 9 | | 3 | 4 |
| Thailand | 6 | ● | 4 | 4 |
| Togo | 9 | | 2 | 4 |
| Tonga | 6 | | 3 | 4 |
| Trinidad and Tobago | 10 | | 4 | 4 |
| Tunisia | 9 | | 3 | 4 |
| Turkey | 1 | | 3 | 4 |
| Turkmenistan | 8 | | 3 | 4 |
| Turks and Caicos Islands | 10 | | 3 | 3 |
| Tuvalu | 6 | | 3 | 4 |
| Uganda | 9 | | 4 | 4 |
| Ukraine | 8 | | 4 | 4 |
| United Arab Emirates | 1 | ● | 2 | 4 |
| United Kingdom | 3 | ● | 4 | 4 |
| United States | 7 | ● | 4 | 4 |
| Uruguay | 10 | | 4 | 4 |
| Uzbekistan | 8 | | 4 | 4 |
| Vanuatu | 6 | | 4 | 4 |
| Venezuela | 10 | | 4 | 4 |
| Vietnam | 6 | ● | 3 | 4 |
| Virgin Islands (British) | 10 | | 4 | 4 |
| Virgin Islands (US) | 10 | | 4 | 4 |
| Yemen, Republic of | 1 | | 3 | 4 |
| Zambia | 9 | | 4 | 4 |
| Zimbabwe | 9 | | 4 | 4 |

● Product Available

* Transit Time (Working Days)

¹ Transit times are quoted for non-document shipments and may vary based on post code.

Transit Time is not applicable for Economy Select.

Zoning chart is applicable for EXPRESS WORLDWIDE, IMPORT EXPRESS WORLDWIDE, EXPRESS 12:00 and EXPRESS EASY 8.



EXPRESS WORLDWIDE EXPORT

Fast facts

Express door-to-door international pre 18:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 70kg, pieceweight
- Global coverage
- Standard handling
- Optional services available upon request

Calculating the rate:

1. Identify the zone number of the destination country in the table on pages 8-9.
2. On the chart below, look up the weight that applies to your shipment and match the identified zone to locate the appropriate rate.

For assistance, please see an example on the right.

Example:

- To send your 2 kg sample using DHL EXPRESS WORLDWIDE to Canada:
1. Identify the zone number for Canada on page 8. It is zone 7.
 2. The intersection of zone 7 and 2 kg weight in the table below shows the rate.
 3. The rate for your shipment is US\$78.90.

DHL EXPRESS WORLDWIDE rates (documents)

Door-to-door delivery for shipments originating from Pakistan

All values are in US Dollars

| Weight in kg | Middle East | South Asia | Great Britain | Rest of Western Europe | Greater China | Rest of Asia | North America | Eastern Europe | Africa | Central & South America |
|--------------|-------------|------------|---------------|------------------------|---------------|--------------|---------------|----------------|--------|-------------------------|
| | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 | Zone 9 | Zone 10 |
| 0.5 | 19.06 | 22.12 | 25.03 | 26.03 | 28.59 | 30.68 | 30.98 | 36.94 | 43.98 | 47.20 |
| 1.0 | 29.78 | 31.43 | 36.94 | 38.41 | 38.88 | 41.72 | 42.89 | 50.04 | 58.62 | 62.91 |

Note: For Document rates over 1.5 kgs, please see Package rates below.

DHL EXPRESS WORLDWIDE rates (non-documents)

Door-to-door delivery for shipments originating from Pakistan

All values are in US Dollars

| Weight in kg | Middle East | South Asia | Great Britain | Rest of Western Europe | Greater China | Rest of Asia | North America | Eastern Europe | Africa | Central & South America |
|--------------|-------------|------------|---------------|------------------------|---------------|--------------|---------------|----------------|--------|-------------------------|
| | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 | Zone 9 | Zone 10 |
| 0.5 | 36.94 | 39.62 | 42.91 | 44.19 | 48.65 | 50.33 | 50.33 | 56.03 | 63.53 | 68.18 |
| 1.0 | 47.66 | 48.93 | 54.82 | 56.45 | 59.15 | 61.37 | 62.24 | 69.13 | 78.17 | 83.89 |
| 1.5 | 54.80 | 55.91 | 61.96 | 63.80 | 67.31 | 69.94 | 70.57 | 79.85 | 89.15 | 95.68 |
| 2.0 | 61.94 | 62.89 | 69.10 | 71.15 | 75.47 | 78.51 | 78.90 | 90.57 | 100.13 | 107.47 |
| 2.5 | 69.08 | 69.87 | 76.24 | 78.50 | 83.63 | 87.08 | 87.23 | 101.29 | 111.11 | 119.26 |
| 3.0 | 72.65 | 74.52 | 80.99 | 83.39 | 88.28 | 91.97 | 93.18 | 109.62 | 119.64 | 128.42 |
| 3.5 | 76.22 | 79.17 | 85.74 | 88.28 | 92.93 | 96.86 | 99.13 | 116.76 | 128.17 | 137.58 |
| 4.0 | 79.79 | 83.82 | 90.49 | 93.17 | 97.58 | 101.75 | 105.08 | 123.90 | 136.70 | 146.74 |
| 4.5 | 83.36 | 88.47 | 95.24 | 98.06 | 102.23 | 106.64 | 111.03 | 131.04 | 145.23 | 155.90 |
| 5.0 | 86.93 | 93.12 | 99.99 | 102.95 | 106.88 | 111.53 | 116.98 | 138.18 | 153.76 | 165.06 |
| 5.5 | 90.50 | 97.77 | 104.74 | 107.84 | 111.53 | 116.42 | 122.93 | 145.32 | 162.29 | 174.22 |
| 6.0 | 94.07 | 102.4 | 109.49 | 112.73 | 116.18 | 121.31 | 128.88 | 152.46 | 170.82 | 183.38 |
| 6.5 | 97.64 | 107.07 | 114.24 | 117.62 | 120.83 | 126.20 | 134.83 | 159.60 | 179.35 | 192.54 |
| 7.0 | 101.21 | 111.72 | 118.99 | 122.51 | 125.48 | 131.09 | 140.78 | 166.74 | 187.88 | 201.70 |
| 7.5 | 104.78 | 116.37 | 123.74 | 127.40 | 130.13 | 135.98 | 146.73 | 173.88 | 196.41 | 210.86 |

Customs duties and GST (General Sales Tax) are not included in the above rates. GST is charged as per the Sales Tax Act.

These rates are correct at the time of printing and DHL reserves the right to change rates without prior notice.

Rates are expressed in US Dollars, convertible to Pak Rupees at the prevailing NBP (National Bank of Pakistan) exchange rate, available on the last day of the previous month.

For bulky and lightweight shipments, we charge the greater of either the Volumetric or Actual Weight.

The Volumetric Weight is determined by applying the following formula: $\frac{\text{Length} \times \text{Width} \times \text{Height (cm}^3\text{)}}{5000}$

DHL EXPRESS
WORLDWIDE

DHL EXPRESS EASY

DHL EXPRESS 12:00

DHL ECONOMY SELECT

| DHL EXPRESS WORLDWIDE rates (non-documents) Door-to-door delivery for shipments originating from Pakistan All values are in US Dollars | | | | | | | | | | |
|--|-------------|------------|---------------|------------------------|---------------|--------------|---------------|----------------|--------|-------------------------|
| Weight in kg | Middle East | South Asia | Great Britain | Rest of Western Europe | Greater China | Rest of Asia | North America | Eastern Europe | Africa | Central & South America |
| | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 | Zone 9 | Zone 10 |
| 8.0 | 108.35 | 121.02 | 128.49 | 132.29 | 134.78 | 140.87 | 152.68 | 181.02 | 204.94 | 220.02 |
| 8.5 | 111.92 | 125.67 | 133.24 | 137.18 | 139.43 | 145.76 | 158.63 | 188.16 | 213.47 | 229.18 |
| 9.0 | 115.49 | 130.32 | 137.99 | 142.07 | 144.08 | 150.65 | 164.58 | 195.30 | 222.00 | 238.34 |
| 9.5 | 119.06 | 134.97 | 142.74 | 146.96 | 148.73 | 155.54 | 170.53 | 202.44 | 230.53 | 274.50 |
| 10.0 | 122.63 | 139.62 | 147.49 | 151.85 | 153.38 | 160.43 | 176.48 | 209.58 | 239.06 | 256.66 |
| 10.5 | 125.00 | 141.93 | 151.06 | 155.47 | 156.95 | 164.10 | 181.23 | 215.53 | 245.16 | 263.20 |
| 11.0 | 127.37 | 144.24 | 154.63 | 159.09 | 160.52 | 167.77 | 185.98 | 221.48 | 251.26 | 269.74 |
| 11.5 | 129.74 | 146.55 | 158.20 | 162.71 | 164.09 | 171.44 | 190.73 | 227.43 | 257.36 | 276.28 |
| 12.0 | 132.11 | 148.86 | 161.77 | 166.33 | 167.66 | 175.11 | 195.48 | 233.38 | 263.46 | 282.82 |
| 12.5 | 134.48 | 151.17 | 165.34 | 169.95 | 171.23 | 178.78 | 200.23 | 239.33 | 269.56 | 289.36 |
| 13.0 | 136.85 | 153.48 | 168.91 | 173.57 | 174.80 | 182.45 | 204.98 | 245.28 | 275.66 | 295.90 |
| 13.5 | 139.22 | 155.79 | 172.48 | 177.19 | 178.37 | 186.12 | 209.73 | 251.23 | 281.76 | 302.44 |
| 14.0 | 141.59 | 158.10 | 176.05 | 180.81 | 181.94 | 189.79 | 214.48 | 257.18 | 287.86 | 308.98 |
| 14.5 | 143.96 | 160.41 | 179.62 | 184.43 | 185.51 | 193.46 | 219.23 | 263.13 | 293.96 | 315.52 |
| 15.0 | 146.33 | 162.72 | 183.19 | 188.05 | 189.08 | 197.13 | 223.98 | 269.08 | 300.06 | 322.06 |
| 15.5 | 148.70 | 165.03 | 186.76 | 191.67 | 192.65 | 200.80 | 228.73 | 275.03 | 306.16 | 328.60 |
| 16.0 | 151.07 | 167.34 | 190.33 | 195.29 | 196.22 | 204.47 | 233.48 | 280.98 | 312.26 | 335.14 |
| 16.5 | 153.44 | 169.65 | 193.90 | 198.91 | 199.79 | 208.14 | 238.23 | 286.93 | 318.36 | 341.68 |
| 17.0 | 155.81 | 171.96 | 197.47 | 202.53 | 203.36 | 211.81 | 242.98 | 292.88 | 324.46 | 348.22 |
| 17.5 | 158.18 | 174.27 | 201.04 | 206.15 | 206.93 | 215.48 | 247.73 | 298.83 | 330.56 | 354.76 |
| 18.0 | 160.55 | 176.58 | 204.61 | 209.77 | 210.50 | 219.15 | 252.48 | 304.78 | 336.66 | 361.30 |
| 18.5 | 162.92 | 178.89 | 208.18 | 213.39 | 214.07 | 222.82 | 257.23 | 310.73 | 342.76 | 367.84 |
| 19.0 | 165.29 | 181.20 | 211.75 | 217.01 | 217.64 | 226.49 | 261.98 | 316.68 | 348.86 | 374.38 |
| 19.5 | 167.66 | 183.51 | 215.32 | 220.63 | 221.21 | 230.16 | 266.73 | 322.63 | 354.96 | 380.92 |
| 20.0 | 170.03 | 185.82 | 218.89 | 224.25 | 224.78 | 233.83 | 271.48 | 328.58 | 361.06 | 387.46 |
| 20.5 | 172.40 | 188.13 | 222.46 | 227.87 | 228.35 | 237.50 | 276.23 | 334.53 | 367.16 | 394.00 |
| 21.0 | 174.77 | 190.44 | 226.03 | 231.49 | 231.92 | 241.17 | 280.98 | 340.48 | 373.26 | 400.54 |
| 21.5 | 177.14 | 192.75 | 229.60 | 235.11 | 235.49 | 244.84 | 285.73 | 346.43 | 379.36 | 407.08 |
| 22.0 | 179.51 | 195.06 | 233.17 | 238.73 | 239.06 | 248.51 | 290.48 | 352.38 | 385.46 | 413.62 |
| 22.5 | 181.88 | 197.37 | 236.74 | 242.35 | 242.63 | 252.18 | 295.23 | 358.33 | 391.56 | 420.16 |
| 23.0 | 184.25 | 199.68 | 240.31 | 245.97 | 246.20 | 255.85 | 299.98 | 364.28 | 397.66 | 426.70 |
| 23.5 | 186.62 | 201.99 | 243.88 | 249.59 | 249.77 | 259.52 | 304.73 | 370.23 | 403.76 | 433.24 |
| 24.0 | 188.99 | 204.30 | 247.45 | 253.21 | 253.34 | 263.19 | 309.48 | 376.18 | 409.86 | 439.78 |
| 24.5 | 191.36 | 206.61 | 251.02 | 256.83 | 256.91 | 266.86 | 314.23 | 382.13 | 415.96 | 446.32 |
| 25.0 | 193.73 | 208.92 | 254.59 | 260.45 | 260.48 | 270.53 | 318.98 | 388.08 | 422.06 | 452.86 |
| Additional rates per 500g thereafter | | | | | | | | | | |
| +25.5kg | 2.37 | 2.37 | 3.57 | 3.74 | 3.74 | 3.81 | 4.75 | 4.75 | 6.10 | 6.54 |

Customs duties and GST (General Sales Tax) are not included in the above rates. GST is charged as per the Sales Tax Act.

These rates are correct at the time of printing and DHL reserves the right to change rates without prior notice.

Rates are expressed in US Dollars, convertible to Pak Rupees at the prevailing NBP (National Bank of Pakistan) exchange rate, available on the last day of the previous month.

For bulky and lightweight shipments, we charge the greater of either the Volumetric or Actual Weight.

The Volumetric Weight is determined by applying the following formula: $\frac{\text{Length} \times \text{Width} \times \text{Height (cm}^3\text{)}}{5000}$

DHL EXPRESS
WORLDWIDE

DHL EXPRESS EASY

DHL EXPRESS 12:00

DHL ECONOMY SELECT

EXPRESS WORLDWIDE

IMPORT

Fast facts

Express door-to-door international inbound delivery of document and non-document shipments by the end of the next possible business day, paid by the receiver or a third party.

- Up to 70 kg piece weight
- Available from 214 origin countries
- Customs clearance handled by DHL
- Third Country Billing option

Calculating the rate:

1. Identify the zone number of the origin country in the table on pages 8-9.
2. On the chart below, look up the weight that applies to your shipment and match the identified zone to locate the appropriate rate.

For assistance, please see an example on the right.

Example:

To Import your 10 kg samples using DHL IMPORT EXPRESS WORLDWIDE from France to Pakistan:

1. Identify the zone number for France on page 8. It is zone 4.
2. The intersection of zone 4 and a 10 kg weight in the table below shows the rate.
3. The rate for your shipment is US\$176.54

DHL IMPORT EXPRESS WORLDWIDE rates (documents)

Door-to-door delivery for shipments into Pakistan

All values are in US Dollars

| Weight in kg | Middle East | South Asia | Great Britain | Rest of Western Europe | Greater China | Rest of Asia | North America | Eastern Europe | Africa | Central & South America |
|--------------|-------------|------------|---------------|------------------------|---------------|--------------|---------------|----------------|--------|-------------------------|
| | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 | Zone 9 | Zone 10 |
| 0.5 | 21.87 | 25.39 | 29.16 | 30.03 | 31.65 | 33.78 | 36.45 | 43.75 | 52.31 | 56.14 |
| 1.0 | 34.01 | 36.92 | 42.51 | 43.78 | 44.53 | 47.53 | 51.03 | 59.54 | 69.74 | 74.85 |

Note: For Document rates over 1.5 kgs, please see Package rates below.

DHL IMPORT EXPRESS WORLDWIDE rates (non-documents)

All values are in US Dollars

| Weight in kg | Middle East | South Asia | Great Britain | Rest of Western Europe | Greater China | Rest of Asia | North America | Eastern Europe | Africa | Central & South America |
|--------------|-------------|------------|---------------|------------------------|---------------|--------------|---------------|----------------|--------|-------------------------|
| | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 | Zone 9 | Zone 10 |
| 0.5 | 43.75 | 46.17 | 51.04 | 52.57 | 54.00 | 56.33 | 58.33 | 65.62 | 74.73 | 80.21 |
| 1.0 | 55.89 | 57.70 | 64.39 | 66.32 | 66.88 | 70.08 | 72.91 | 81.41 | 92.16 | 98.92 |
| 1.5 | 64.38 | 66.93 | 72.88 | 75.06 | 76.25 | 80.09 | 82.63 | 93.55 | 105.84 | 113.60 |
| 2.0 | 72.87 | 76.16 | 81.37 | 83.80 | 85.62 | 90.10 | 92.35 | 105.69 | 119.52 | 128.28 |
| 2.5 | 81.36 | 85.35 | 89.86 | 92.54 | 94.99 | 100.11 | 102.07 | 117.83 | 133.20 | 142.96 |
| 3.0 | 85.60 | 89.99 | 95.30 | 98.14 | 100.43 | 105.71 | 108.73 | 127.55 | 143.76 | 154.30 |
| 3.5 | 89.84 | 94.60 | 100.74 | 103.74 | 105.87 | 111.31 | 115.39 | 136.04 | 153.72 | 164.99 |
| 4.0 | 94.08 | 99.21 | 106.18 | 109.34 | 111.31 | 116.91 | 122.05 | 144.53 | 163.68 | 175.68 |
| 4.5 | 98.32 | 103.82 | 111.62 | 114.94 | 116.75 | 122.51 | 128.71 | 153.02 | 173.64 | 186.37 |
| 5.0 | 102.56 | 108.43 | 117.06 | 120.54 | 122.19 | 128.11 | 135.37 | 161.51 | 183.60 | 197.06 |
| 5.5 | 106.80 | 113.04 | 122.50 | 126.14 | 127.63 | 133.71 | 142.03 | 170.00 | 193.56 | 207.75 |
| 6.0 | 111.04 | 117.65 | 127.94 | 131.74 | 133.07 | 139.31 | 148.69 | 178.49 | 203.52 | 218.44 |
| 6.5 | 115.28 | 122.26 | 133.38 | 137.34 | 138.51 | 144.91 | 155.35 | 186.98 | 213.48 | 229.13 |
| 7.0 | 119.52 | 126.87 | 138.82 | 142.94 | 143.95 | 150.51 | 162.01 | 195.47 | 223.44 | 239.82 |
| 7.5 | 123.76 | 131.48 | 144.26 | 148.54 | 149.39 | 156.11 | 168.67 | 203.96 | 233.40 | 250.51 |

Customs duties and GST (General Sales Tax) are not included in the above rates. GST is charged as per the Sales Tax Act.

These rates are correct at the time of printing and DHL reserves the right to change rates without prior notice.

Rates are expressed in US Dollars, convertible to Pak Rupees at the prevailing NBP (National Bank of Pakistan) exchange rate, available on the last day of the previous month.

For bulky and lightweight shipments, we charge the greater of either the Volumetric or Actual Weight.

The Volumetric Weight is determined by applying the following formula: $\frac{\text{Length} \times \text{Width} \times \text{Height (cm}^3\text{)}}{5000}$

5000

DHL EXPRESS
WORLDWIDE

DHL EXPRESS EASY

DHL EXPRESS 12:00

DHL ECONOMY SELECT

DHL IMPORT EXPRESS WORLDWIDE rates (non-documents)

All values are in US Dollars

| Weight in kg | Middle East | South Asia | Great Britain | Rest of Western Europe | Greater China | Rest of Asia | North America | Eastern Europe | Africa | Central & South America |
|--------------------------------------|----------------|---------------|------------------|------------------------------|------------------|-----------------|------------------|-------------------|--------|-------------------------------|
| | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 | Zone 9 | Zone 10 |
| 8.0 | 128.00 | 136.09 | 149.70 | 154.14 | 154.83 | 161.71 | 175.33 | 212.45 | 243.36 | 261.20 |
| 8.5 | 132.24 | 140.70 | 155.14 | 159.74 | 160.27 | 167.31 | 181.99 | 220.94 | 253.32 | 271.89 |
| 9.0 | 136.48 | 145.31 | 160.58 | 165.34 | 165.71 | 172.91 | 188.65 | 229.43 | 263.28 | 282.58 |
| 9.5 | 140.72 | 149.92 | 166.02 | 170.94 | 171.15 | 178.51 | 195.31 | 237.92 | 273.24 | 293.27 |
| 10.0 | 144.96 | 154.53 | 171.46 | 176.54 | 176.59 | 184.11 | 201.97 | 246.41 | 283.20 | 303.96 |
| 10.5 | 147.98 | 157.97 | 175.09 | 180.27 | 180.72 | 188.47 | 208.03 | 253.07 | 290.66 | 311.96 |
| 11.0 | 151.00 | 161.41 | 178.72 | 184.00 | 184.85 | 192.83 | 214.09 | 259.73 | 298.12 | 319.96 |
| 11.5 | 154.02 | 164.85 | 182.35 | 187.73 | 188.98 | 197.19 | 220.15 | 266.39 | 305.58 | 327.96 |
| 12.0 | 157.04 | 168.29 | 185.98 | 191.46 | 193.11 | 201.55 | 226.21 | 273.05 | 313.04 | 335.96 |
| 12.5 | 160.06 | 171.73 | 189.61 | 195.19 | 197.24 | 205.91 | 232.27 | 279.71 | 320.50 | 343.96 |
| 13.0 | 163.08 | 175.17 | 193.24 | 198.92 | 201.37 | 210.27 | 238.33 | 286.37 | 327.96 | 351.96 |
| 13.5 | 166.10 | 178.61 | 196.87 | 202.65 | 205.50 | 214.63 | 244.39 | 293.03 | 335.42 | 359.96 |
| 14.0 | 169.12 | 182.05 | 200.50 | 206.38 | 209.63 | 218.99 | 250.45 | 299.69 | 342.88 | 367.96 |
| 14.5 | 172.14 | 185.49 | 204.13 | 210.11 | 213.76 | 223.35 | 256.51 | 306.35 | 350.34 | 375.96 |
| 15.0 | 175.16 | 188.93 | 207.76 | 213.84 | 217.89 | 227.71 | 262.57 | 313.01 | 357.80 | 383.96 |
| 15.5 | 178.18 | 192.37 | 211.39 | 217.57 | 222.02 | 232.07 | 268.63 | 319.67 | 365.26 | 391.96 |
| 16.0 | 181.20 | 195.81 | 215.02 | 221.30 | 226.15 | 236.43 | 274.69 | 326.33 | 372.72 | 399.96 |
| 16.5 | 184.22 | 199.25 | 218.65 | 225.03 | 230.28 | 240.79 | 280.75 | 332.99 | 380.18 | 407.96 |
| 17.0 | 187.24 | 202.69 | 222.28 | 228.76 | 234.41 | 245.15 | 286.81 | 339.65 | 387.64 | 415.96 |
| 17.5 | 190.26 | 206.13 | 225.91 | 232.49 | 238.54 | 249.51 | 292.87 | 346.31 | 395.10 | 423.96 |
| 18.0 | 193.28 | 209.57 | 229.54 | 236.22 | 242.67 | 253.87 | 298.93 | 352.97 | 402.56 | 431.96 |
| 18.5 | 196.30 | 213.01 | 233.17 | 239.95 | 246.80 | 258.23 | 304.99 | 359.63 | 410.02 | 439.96 |
| 19.0 | 199.32 | 216.45 | 236.80 | 243.68 | 250.93 | 262.59 | 311.05 | 366.29 | 417.48 | 447.96 |
| 19.5 | 202.34 | 219.89 | 240.43 | 247.41 | 255.06 | 266.95 | 317.11 | 372.95 | 424.94 | 455.96 |
| 20.0 | 205.36 | 223.33 | 244.06 | 251.14 | 259.19 | 271.31 | 323.17 | 379.61 | 432.40 | 463.96 |
| 20.5 | 208.38 | 226.77 | 247.69 | 254.87 | 263.32 | 275.67 | 329.23 | 386.27 | 439.86 | 471.96 |
| 21.0 | 211.40 | 230.21 | 251.32 | 258.60 | 267.45 | 280.03 | 335.29 | 392.93 | 447.32 | 479.96 |
| 21.5 | 214.42 | 233.65 | 254.95 | 262.33 | 271.58 | 284.39 | 341.35 | 399.59 | 454.78 | 487.96 |
| 22.0 | 217.44 | 237.09 | 258.58 | 266.06 | 275.71 | 288.75 | 347.41 | 406.25 | 462.24 | 495.96 |
| 22.5 | 220.46 | 240.53 | 262.21 | 269.79 | 279.84 | 293.11 | 353.47 | 412.91 | 469.70 | 503.96 |
| 23.0 | 223.48 | 243.97 | 265.84 | 273.52 | 283.97 | 297.47 | 359.53 | 419.57 | 477.16 | 511.96 |
| 23.5 | 226.50 | 247.41 | 269.47 | 277.25 | 288.10 | 301.83 | 365.59 | 426.23 | 484.62 | 519.96 |
| 24.0 | 229.52 | 250.85 | 273.10 | 280.98 | 292.23 | 306.19 | 371.65 | 432.89 | 492.08 | 527.96 |
| 24.5 | 232.54 | 254.29 | 276.73 | 284.71 | 296.36 | 310.55 | 377.71 | 439.55 | 499.54 | 535.96 |
| 25.0 | 235.56 | 257.73 | 280.36 | 288.44 | 300.49 | 314.91 | 383.77 | 446.21 | 507.00 | 543.96 |
| Additional rates per 500g thereafter | | | | | | | | | | |
| +25.5kg | 2.42 | 2.86 | 3.63 | 3.81 | 3.81 | 3.88 | 6.06 | 6.06 | 7.46 | 8.00 |

Customs duties and GST (General Sales Tax) are not included in the above rates. GST is charged as per the Sales Tax Act.

These rates are correct at the time of printing and DHL reserves the right to change rates without prior notice.

Rates are expressed in US Dollars, convertible to Pak Rupees at the prevailing NBP (National Bank of Pakistan) exchange rate, available on the last day of the previous month.

For bulky and lightweight shipments, we charge the greater of either the Volumetric or Actual Weight.

The Volumetric Weight is determined by applying the following formula: $\frac{\text{Length} \times \text{Width} \times \text{Height (cm}^3\text{)}}{5000}$

DHL EXPRESS
WORLDWIDE

DHL EXPRESS EASY

DHL EXPRESS 12:00

DHL ECONOMY SELECT



EXPRESS EASY 8

EXPRESS EASY 8 rates

All values are in US Dollars

| Weight break | Middle East Zone 1 | South Asia Zone 2 | Great Britain Zone 3 | Rest of Western Europe Zone 4 | Greater China Zone 5 | Rest of Asia Zone 6 | North America Zone 7 | Eastern Europe Zone 8 | Africa Zone 9 | Central & South America Zone 10 |
|-------------------------------------|--------------------|-------------------|----------------------|-------------------------------|----------------------|---------------------|----------------------|-----------------------|---------------|---------------------------------|
| Box 1,2,3,4 & 5 | | | | | | | | | | |
| Flat fee upto 5 kgs | 66.84 | 66.84 | 76.40 | 76.40 | 76.40 | 76.40 | 79.00 | 91.15 | 91.15 | 91.15 |
| Per kg adder thereafter upto 8 kgs | 4.63 | 4.63 | 6.06 | 6.06 | 6.06 | 6.06 | 8.10 | 10.42 | 10.42 | 10.42 |
| Box 6 & 7 | | | | | | | | | | |
| Flat fee upto 10 kgs | 92.60 | 92.60 | 109.13 | 109.13 | 109.13 | 109.13 | 115.73 | 138.89 | 138.89 | 138.89 |
| Per kg adder thereafter upto 18 kgs | 4.63 | 4.63 | 5.77 | 6.06 | 6.06 | 6.06 | 8.10 | 10.42 | 10.42 | 10.42 |
| Box 8 | | | | | | | | | | |
| Flat fee upto 25 kgs | 150.48 | 150.48 | 193.98 | 193.98 | 193.98 | 193.98 | 206.26 | 254.64 | 254.64 | 254.64 |
| Per kg adder thereafter upto 33 kgs | 4.63 | 4.63 | 5.77 | 6.06 | 6.06 | 6.06 | 8.10 | 10.42 | 10.42 | 10.42 |
| Mega Box | | | | | | | | | | |
| Flat fee upto 35 kgs | 208.27 | 208.27 | 254.57 | 254.57 | 254.57 | 254.57 | 300.83 | 381.95 | 381.95 | 381.95 |
| Per kg adder thereafter upto 45 kgs | 4.63 | 4.63 | 6.06 | 6.06 | 6.06 | 6.06 | 8.10 | 10.42 | 10.42 | 10.42 |

FAST FORWARD rates

All values are in US Dollars

| Weight break | U.S.A. / Canada | Western Europe* | China / Hong Kong / Singapore | U.K. | U.A.E. | South Africa |
|-------------------------------------|-----------------|-----------------|-------------------------------|--------|--------|--------------|
| Box 6 & 7 | | | | | | |
| Flat fee upto 10 kgs | 109.39 | 103.31 | 101.87 | 93.18 | 48.03 | 138.89 |
| Per kg adder thereafter upto 18 kgs | 6.65 | 5.79 | 5.79 | 5.79 | 4.63 | 8.10 |
| Box 8 | | | | | | |
| Flat fee upto 25 kgs | 170.15 | 164.05 | 164.36 | 152.19 | 88.54 | 225.67 |
| Per kg adder thereafter upto 33 kgs | 6.65 | 5.79 | 5.79 | 5.79 | 4.63 | 8.10 |
| Mega Box | | | | | | |
| Flat fee upto 35 kgs | 236.97 | 224.81 | 233.79 | 224.81 | 123.86 | 295.05 |
| Per kg adder thereafter upto 45 kgs | 6.65 | 5.79 | 5.79 | 5.79 | 4.63 | 8.10 |

*Western Europe: Belgium, Denmark, France, Germany, Italy, The Netherlands, Switzerland, Norway and Spain



EXPRESS 12:00

Fast facts

Express door-to-door international pre 12:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 70 kg piece weight
- Available to the destinations listed on this page
- Priority handling
- Full money-back guarantee* in the unlikely event of late delivery

Destination countries

| | | | |
|--------------------------|----------------------|------------------|--------------------------|
| Argentina | Greece | Luxembourg | Romania |
| Austria | Guatemala | Macau | Saudi Arabia |
| Bahrain | Guernsey | Malaysia | Singapore |
| Bangladesh | Hong Kong | Maldives | Slovakia |
| Belgium | Hungary | Myanmar | Slovenia |
| Brazil | Iceland | Nepal | Spain |
| Brunei | India | Netherlands, The | Sweden |
| China, People's Republic | Indonesia | New Zealand | Switzerland |
| Colombia | Ireland, Republic Of | Norway | Taiwan |
| Cyprus | Italy | Oman | Thailand |
| Czech Republic, The | Japan | Paraguay | United Arab Emirates |
| Denmark | Jersey | Peru | United Kingdom |
| Estonia | Korea, Republic Of | Philippines, The | United States Of America |
| Finland | Kuwait | Poland | Vietnam |
| France | Latvia | Portugal | |
| Germany | Lithuania | Qatar | |

When it really has to be there by noon the next possible business day, our DHL EXPRESS 12:00 delivery service is available to all major business centres in Europe, USA, Middle East, Eastern Europe and Asia Pacific, with a full money-back guarantee*. We offer this service for document and non-document shipments.

For further information contact DHL Customer Services at 111-345-111

* DHL Express Terms and Conditions apply.

DHL EXPRESS
WORLDWIDE

DHL EXPRESS EASY

DHL EXPRESS 12:00

DHL ECONOMY SELECT



IMPORT SERVICES

HOW IT WORKS



When you set up an Import Express account with DHL Express, you can receive shipments from 214 countries around the world and have complete control over the costs and process. Door to door. An Import Express account offers:

One Account

Handle all your inbound shipments through a single account number, simplifying tracking and supplier control.

One Company

Trust the world's leading air express company to take care of all your import shipments whenever your business needs them.

One Phone Call

Your suppliers phone our Customer Service Advisors in the usual way and we'll handle the rest, giving you more time for your business.

One Network

Your shipments travel through DHL Express' integrated delivery network, giving you the confidence in reliability that your business demands.

One Price

Whatever the origin country of your import shipments, you know the charges before anything is sent, avoiding any later surprises.

One Invoice

If you have one supplier or multiple suppliers from several countries, all your Import Express shipments will be shown on just one single invoice.

One Speed

The same EXPRESS WORLDWIDE delivery standard is promised for your inbound shipments as with your outbound shipments. Your supplier only needs to have the shipment and relevant paperwork ready for our courier to make a collection.

One More Option

If you need to send a parcel from Germany to South Africa, but arrange and pay for this delivery in Pakistan, DHL Express has a Third Country Billing option to do this. It adds more flexibility to your supply chain and more transparency on your costs when sending parcels from a foreign supplier to a branch office in another country.

YOUR GUIDE TO COMPLETING A WAYBILL

The image shows a DHL Shipment Waybill form with 20 numbered red circles pointing to specific fields. The form is divided into several sections:

- 1** Payer account number and insurance details.
- 2** Shipper's account number.
- 3** Shipper's telephone, fax number or e-mail address.
- 4** Shipper's reference.
- 5** Shipper's company name.
- 6** Shipper's address.
- 7** Shipper's postal code.
- 8** Shipper's telephone, fax number or e-mail address.
- 9** Receiver's company name.
- 10** Full delivery address.
- 11** Receiver's postal code.
- 12** Receiver's name. Contact person.
- 13** Receiver's telephone, fax number or e-mail address.
- 14** Shipper's authorization and signature.
- 15** Shipment details.
- 16** Full description of the contents.
- 17** Shipper's agreement (Signature required).
- 18** Services.
- 19** Waybill number.
- 20** DHL Express will not deliver to post boxes.

HOW TO FILL OUT A WAYBILL

- 1. Payer account number and insurance details.** Please choose the method of payment. For transport charges to be paid by the receiver or 3rd party, specify the payer's account number. If this is not specified, the invoice will be sent automatically to the sender. To insure your shipment, please specify the value of your shipment.
- 2. Shipper's account number.** If you have an account number, please enter it here. If you do not have an account number, please leave this field blank.
- 3. Shipper's name.** Contact person.
- 4. Shipper's reference.** Enter any reference number that might help you to identify the shipment in the future. Please note that the first TWELVE characters of the sender's reference will appear on your invoice.
- 5. Shipper's company name.**
- 6. Shipper's address.**
- 7. Shipper's postal code.**
- 8. Shipper's telephone, fax number or e-mail address.**
- 9. Receiver's company name.**
- 10. Full delivery address.**
- 11. Receiver's postal code.**
- 12. Receiver's name. Contact person.**
- 13. Receiver's telephone, fax number or e-mail address.**
- 14. Shipper's authorization and signature.** The sender must sign and date the waybill, thereby confirming that the stated details correspond to the contents of the shipment, and accepting DHL's terms and conditions as shown.
- 15. Shipment details.** Enter the total number of pieces, the total weight rounded up to the nearest half kilo and the dimensions of your shipment in cm (length, width & height).
- 16. Full description of the contents.** Give a full description of the items being shipped. The information provided must be accurate. If there is insufficient space, the Proforma or Commercial Invoice must give full details. The description of the contents on the waybill should then state "Refer to Invoice".
- 17. For non-document shipments only.** Enter the declared value of the shipment's contents.
- 18. Services.** Indicate the required service by marking the appropriate boxes.
- 19. Waybill number.**
- 20. DHL Express will not deliver to post boxes.**

GETTING STARTED

Prohibited and Restricted Commodities

Whenever possible DHL Express will provide service to you by transporting your shipments. However, a variety of laws and regulations, as well as common-sense safety and security measures, prevents DHL Express from accepting certain commodities for transport.

Prohibited – not acceptable

- Animals, fish, birds (live)
- Banderols/tax stickers
- Bullion (of any precious metal)
- "Cash-like" negotiable instruments in bearer form
- Complete firearms, ammunition, explosives and weapons
- Human remains or ashes
- Illegal goods
- Imitation (replica) firearms, weapons, explosive devices or ammunition

Restricted – may be acceptable

- Firearms parts
- Items that could be used as weapons
- Furs and ivory
- Insects, larvae, pupae etc.
- Jewelry and objects constructed of precious metals and/or stones
- Loose precious stones
- Medical samples
- Negotiable instruments in bearer form
- Tobacco
- Toy guns
- Watches and costume jewelry

Conditional – possible for carriage

- Antiques, works of art, fine art
- Dangerous goods
- Designer clothing, apparel, accessories
- Drugs (legal) and pharmaceutical products
- Mobile telephones, accessories, micro-processors and electronic components
- Medical samples
- Perishable items
- Pornography

CUSTOMS SERVICES

Our customs specialists are ready to provide advice based on decades of experience in customs clearance procedures

- Standard clearance services are always offered
- Supplementary clearance services are available
- Customs-related terminal handling services on request
- All necessary documents can be found at www.dhl.com.pk

HOW TO WEIGH AND PAY

Volumetric weight

You may be sending a large, lightweight shipment where its volumetric weight exceeds its actual weight. If so, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method.

To calculate the volumetric weight of your shipment simply multiply the length (cm) x height (cm) x width (cm) of the shipment package and divide the result by 5000.

Payment for DHL Express services

You can pay for DHL Express services either in cash, credit card or via bank transfer. You can open an account with DHL Express to pay via bank transfer. All account customers receive invoices on a pre-determined basis. For more details please get in touch with a Customer Service Advisor at your local DHL Express office or go to www.dhl.com.pk



For further shipping advice, call a DHL Customer Service Advisor on 111-345-111

Country Office

DHL Pakistan (Pvt.) Ltd.
Survey Number 137
Jinnah International Airport
Karachi - 75100
Pakistan

DHL Express SMS

Use your mobile phone to track your shipment. just send the waybill number as a text message to (+44) 77 20 33 44 55. you can track your shipments even when you are on the move.

